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Valuable rebates made easy

Incentive Connect is a user-friendly platform that helps contractors identify and submit utility rebates tied to qualifying equipment sales. If you sell high-efficiency equipment, Incentive Connect makes it easy to see which rebates apply and what information is needed.

Why participate in Incentive Connect



Capture incentives tied to your sales

Every utility program has different requirements. Incentive Connect simplifies this process and makes it easy to turn your existing sales into potential rebates.



Save time and avoid paperwork

Incentive Connect shows you exactly what information is needed for each sales record and guides you through the process.



See potential rebate-eligible sales in one place

New data is uploaded weekly. Login to review your recent sales and complete them so we can submit claims on your behalf.

*See next page for **How Incentive Connect works***

Questions?

contact@incentiveconnect.com

510-603-7550

How Incentive Connect works

Step 1: Register and Create Your Account

You and your team can self-register.

Click **'Get Started'** and ensure you enter a recent invoice number to complete your registration.

Step 2: Complete Your Profile

After registration, access your secure dashboard showing sales records and view your recent purchases.

Step 3: Complete Sales Records

Enter required information such as installation address.

1. Log in to your Incentive Connect account and navigate to **'Recent Sales'** on the left-hand side.
2. Click into each sale, then select **'Edit'** in the top right corner.
3. Once all the required information is completed, click **'Update'**.



Pro tip: Review the **Help & FAQ** incentiveconnect.com/faq to get more familiar with record statuses.

Step 4: Submission and Approval

Completed records will change to **'Submitted'** status and are submitted on a weekly basis on your behalf.

Approved claims proceed through the program's standard review and payment process. Payments are subject to program approval, and timelines vary by program. Please contact your sales representative for any payment-related questions.

How to Dismiss a Sale

Use this for old sales or records where the installation address cannot be found.

- Click on the sale, then select **'Dismiss'** in the top right corner.
- Choose a dismissal reason from the drop-down menu.
- Click on **'Dismiss'** to confirm.
- If a record is dismissed by accident, you can reverse it by clicking on the sale and select **'Undo Dismiss'**.

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